


02. The said complaint was registered as C.G.No.106/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that due to non-availability of conductor and 11 KV polymer pin insulators from the District Stores, Kadapa they could not complete the erection work of the DTR and it is the reason for the delay in releasing the service connections. Subsequent to the complaint, they have drawn the material and executed the work and the service connections are released.
03. Complainant absent. Heard the respondents through video conferencing.
04. The respondents submitted a copy of the letter from the complainant in which the complainant admitted release of the service connections. When this Forum contacted the complainant through phone during the course of enquiry, he confirmed issuance of letter and admitted that his grievance is redressed since the respondents released the service connection and requested to close the complaint. Hence, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of

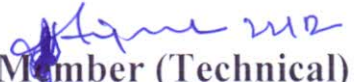


Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 22nd day of February'2024.


CHAIRPERSON


Member (Finance)
22/02/2024


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramaachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

